



Browns Plains State High School

SIT20316 Certificate II in Hospitality

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

Job Prospects	Units of Competency		
▪ Café attendant	BSBWOR203	Work effectively with others	Core
▪ Catering assistant	SITHIND002	Source and use information on the hospitality industry	Core
▪ Food & beverage attendant	SITHIND003	Use hospitality skills effectively	Core
	SITXCCS003	Interact with customers	Core
	SITXCOM002	Show social and cultural sensitivity	Core
	SITXWHS001	Participate in safe work practices	Core
	SITXFSA001	Use hygienic practices for food safety	Elective
	SITHCCC002	Prepare and present simple dishes	Elective
	SITHCCC003	Prepare and present sandwiches	Elective
	SITHFAB002	Provide responsible service of alcohol	Elective
	SITHFAB004	Prepare and serve non-alcoholic beverages	Elective
	SITHFAB005	Prepare and serve espresso coffee	Elective

To achieve SIT20316 Certificate II in Hospitality 12 units of competency must be completed.

For eligible applicants, the Queensland Department of Employment, Small Business and Training can fund this training.

For more information on VETiS, visit <https://desbt.qld.gov.au/training/providers/funded/vetis>

For eligibility and more information on this program speak to a Training Direct Australia representative.



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